



PRODUCT, PEOPLE, FINANCIAL STRENGTH

## PRODUCT SAFETY and QUALITY POLICY

Copamate Pty Ltd provides products for rail, pipeline, mining and infrastructure clients. Our diverse knowledge and experience allows us to provide design, manufacturing, product sourcing and refurbishment services.

Copamate will deliver excellent customer service through the provision of quality and safe products combined with on-time delivery.

The over-riding objectives of Copamate are to:

1. Ensure customer satisfaction by understanding customer expectations, and achieving and continually improving on time delivery and product quality.
2. Maintain an effective quality management system that focuses on failure prevention, with customer input for identification of product safety requirements.
3. To provide products in compliance with customer specifications, relevant national/international standards, regulatory requirements and customer product safety requirements.

The Quality Management System will be implemented and maintained to meet the requirements of the management system standards ISO 9001 and ISO/TS 22163, the WaterMark certification requirements and product standard AS 3688, and the AGAMark certification requirements and product standard AS 4617.

The quality system is fully supported by the management and staff of Copamate.

Signed:

A handwritten signature in black ink, appearing to read "Chandra Shanmugam", is written over a light blue horizontal line.

Chandra Shanmugam, General Manager

Date: 08/06/2021